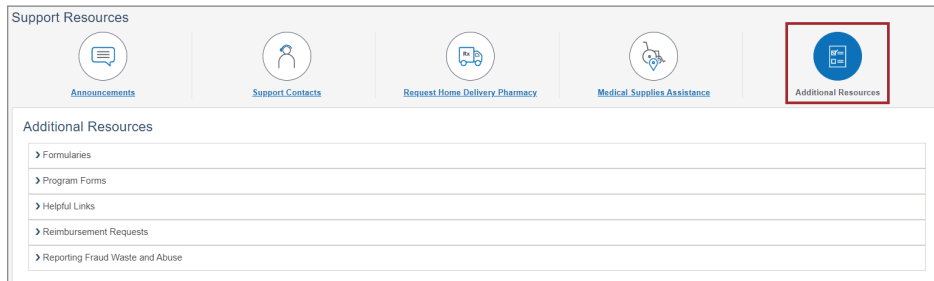


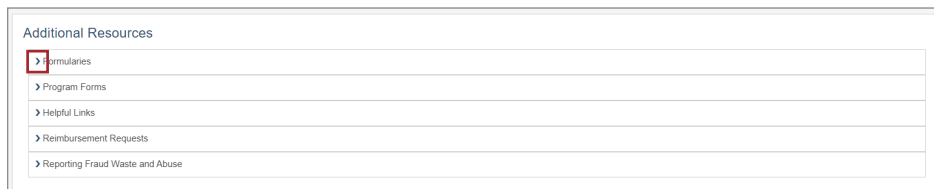
## Additional Resources

The OWCP FECA Claimant Portal includes helpful resources including links to Department of Labor FECA pages, links to CDC and FDA medication information, Formularies and contact information to report suspected fraud to the Office of the Inspector General.

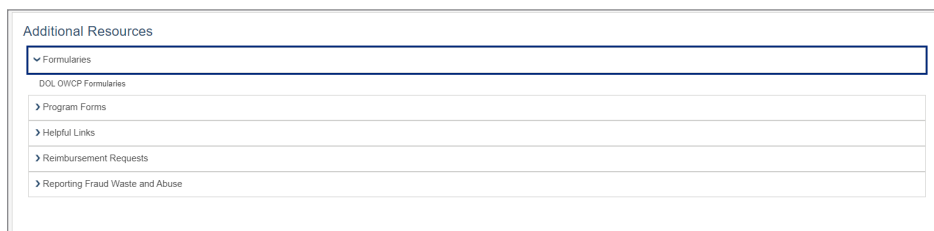
You can access these resources by clicking on the **Additional Resources** icon in the Support Resources section of the portal.



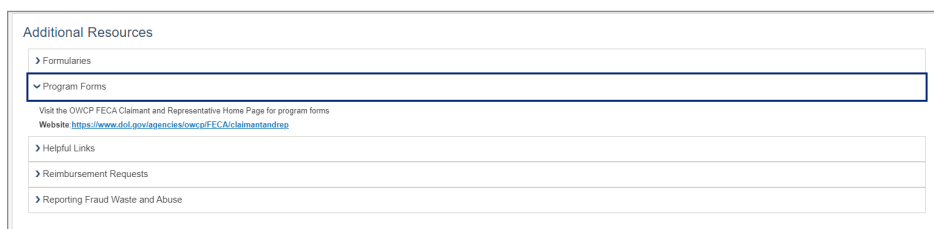
For any of the Additional Resources, click on the **chevron to the left of the topic** to view the available information.



**Formularies** provides lists of the most utilized medications covered under the pharmacy benefit program for different types of injuries.



**Program Forms** is a link to the Department of Labor Home Page for FECA Claimants and their Representatives. This page provides the DOL library of forms.



**Helpful Links** provides links to the Department of Labor OWCP Home Page and the OptumRx Home Delivery website. Links to the Medication Dictionary site, FDA Medication Guides, and the CDC opioids site are also included to provide helpful resources on medications, their side effects and appropriate usage.

Additional Resources

- Helpful Links
  - OWCP Home Page  
Website: <https://www.dol.gov/agencies/owcp>
  - OptumRx home delivery website  
Website: <https://www.optumrx.com>
  - Medication Dictionary website  
Website: <https://medlineplus.gov/>
  - FDA Medication Guides  
Website: <https://www.fda.gov/oc/medwatch>

**Reimbursement Requests** provides a link to the Department of Labor website that has instructions for seeking reimbursement of medical expenses pertaining to the treatment of an accepted condition.

Additional Resources

- Formularies
- Program Forms
- Helpful Links
- Reimbursement Requests
  - Instructions for seeking reimbursement of medical expenses pertaining to the treatment of an accepted condition can be found on the Department of Labor website  
Website: <https://www.dol.gov/agencies/owcp>
- Reporting Fraud Waste and Abuse

**Reporting Fraud Waste and Abuse** provides information and guidance on where to report suspected fraud using the Department of Labor Office of Inspector General hotline.

Additional Resources

- Helpful Links
- Reimbursement Requests
- Reporting Fraud Waste and Abuse
  - Utilize the Office of Inspector General, U.S. Dept of Labor's program fraud Website and hotline to report suspected fraud, waste, and abuse  
Phone: 202-693-6999 or 1-800-347-3756  
Website: <http://www.oig.dol.gov/hotlinecontact.htm>
  - Information on what constitutes fraud, waste, and abuse  
Website: <https://www.oig.dol.gov/programfraud.htm>

### PHARMACY PROGRAM CUSTOMER SERVICE

Available: 24 hours a day, 7 days a week  
Telephone: 1-833-FECA-PBM (1-833-332-2726) Option 1

### DURABLE MEDICAL EQUIPMENT & DIAGNOSTICS CUSTOMER SERVICE

Available: Monday – Friday, 8:00 AM – 8:00 PM ET  
Telephone: 1-833-FECA-PBM (1-833-332-2726) Option 2

### PORTAL SUPPORT

Available: Monday – Friday, 8:00 AM – 8:00 PM ET  
Telephone: 1-833-FECA-PBM (1-833-332-2726)  
Email: [DOLVitalPointSupport@optum.com](mailto:DOLVitalPointSupport@optum.com)