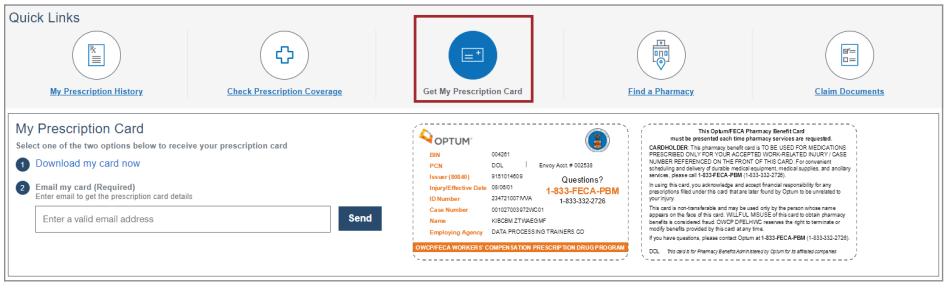
Get My Prescription Card

On the OWCP FECA Claimant Portal, you can get a copy of your Optum/FECA Pharmacy Benefit card either by download or email. Remember to take this card with you to the pharmacy when filling a prescription under the program.

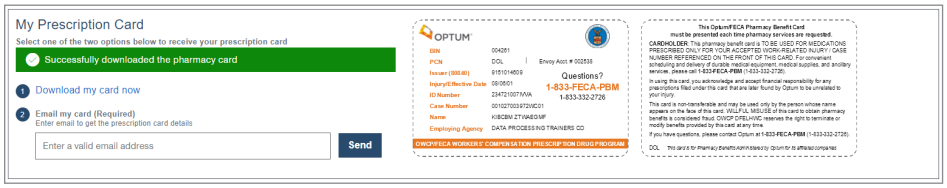
In the **Quick Links** section, click on the **Get My Prescription Card** icon.



An image of the prescription card will appear on the right. On the left are options to **Download my card now** or **Email my card**.



Click the **Download my card now** option to automatically download a PDF of the prescription benefit card to the user's computer. A message stating **"Successfully downloaded the pharmacy card"** will appear.



Acrobat Reader or other PDF viewer is required to view PDFs.

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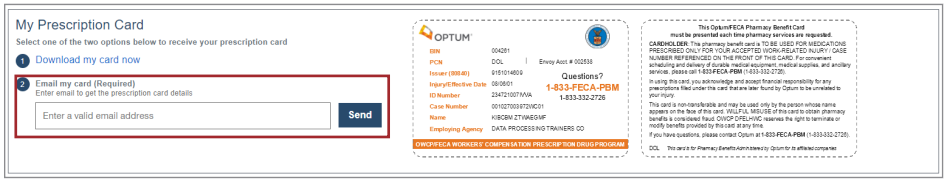
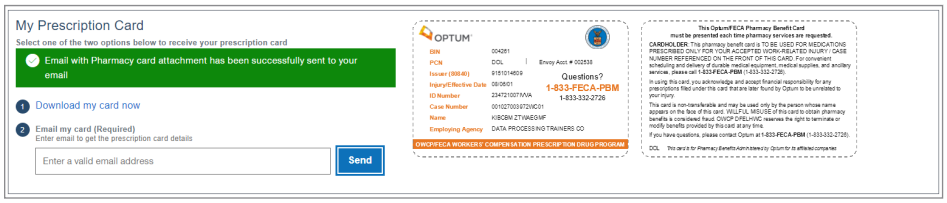
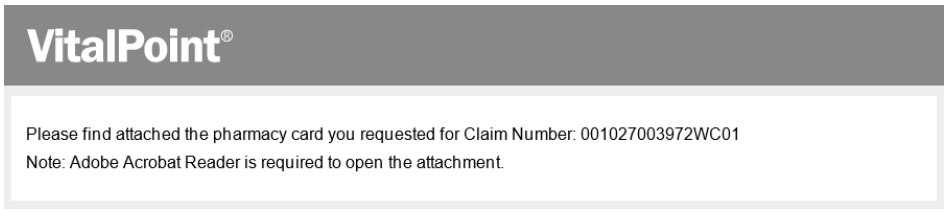
To email the prescription benefit card, enter a valid email address in the **Email my card** box and click **Send**.



A message stating "Email with Pharmacy card attachment has been successfully sent to your email" will appear.



An Optum VitalPoint® email with a PDF attachment of the card will be sent to the recipient's email inbox.



PHARMACY PROGRAM CUSTOMER SERVICE

Available: 24 hours a day, 7 days a week
Telephone: 1-833-FECA-PBM (1-833-332-2726) Option 1

DURABLE MEDICAL EQUIPMENT & DIAGNOSTICS CUSTOMER SERVICE

Available: Monday – Friday, 8:00 AM – 8:00 PM ET
Telephone: 1-833-FECA-PBM (1-833-332-2726) Option 2

PORTAL SUPPORT

Available: Monday – Friday, 8:00 AM – 8:00 PM ET
Telephone: 1-833-FECA-PBM (1-833-332-2726)
Email: DOLVitalPointSupport@optum.com

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