Medication Allow/Block Effective Until Field

This video will review how a claims professional will populate the Medication Allow/Block Effective Until field when submitting a prior authorization decision in the VitalPoint® portal.

After reviewing the pending prior authorization request and choosing to select the override recommendation radio button, the allow or block timeframe will need to be applied in the Medication Allow/Block Effective Until field.

When the allow Rx radio button is selected, the allow this Rx option means the pending Rx is approved. When selecting this option, future scripts of the medication will adjudicate according to the formulary and program rules.

The Allow Ongoing option will allow the pending Rx and future scripts will also be approved.

The Allow Until option will allow the authorization to be in effect for a specified amount of time. This option will have a calendar available to select a specific date and all future scripts will be approved until the end date specified. After the end date, any scripts for the medication will be sent for authorization.

There are also provided monthly options that can be selected rather than selecting a specific date. These options will allow all future scripts to be approved until the end date specified. After the end date, any script for the medication will be sent for authorization.

When the block Rx radio button is selected, the Block this Rx option will deny the pending Rx. When selecting this option, future scripts of the medication will adjudicate according to the formulary and program rules.

Block ongoing and request authorization each time will deny the pending Rx. All future scripts will be denied and sent for authorization.

The Block Until option will block the medication for a specific timeframe and will not send any authorization requests. This option will have a calendar available to select a specific date. All future scripts for the medication will be denied until the end date specified. After the end date, any script for the medication will be sent for authorization.

There are also provided block and do not request authorization monthly options that can be selected. All future scripts for the medication will be denied until the end date specified. After the end date, any script for the medication will be sent for authorization.

The Allow this Rx and apply specific authorization rules going forward and/or block this Rx and apply specific authorization rules going forward is an advanced option and may be configured for clinical type user roles. This will allow the user to adjust specific restrictions in the future by limiting the approval based on the criteria defined.

Here is some additional information regarding the selection of the Allow this Rx or Block this Rx and apply specific authorization rules going forward. If either of these options are selected, the decision panel will have additional fields and options.

After filling out the required fields in the decision panel, the user will need to click next to review the additional options available. These options can include short acting or long acting, brand vs. generic, maximum days of supply, maximum daily allowance and maximum cost. The maximum daily allowance field may appear as a dosage per day with a unit measure or a quantity per day for multiple ingredient medications. If this option is disabled, the fields will appear in read-only mode and the user will not have the option to modify.

Each option will have an appropriate default selected and can be modified by the decision maker as applicable. After each option is updated as needed, the user will need to click next.

After clicking next will allow the user to select the correct timeframe. Once the timeframe is selected, the decision summary will be available for review. Once reviewed, clicking submit will render the decision.