Rx History by Rx Details

This video will showcase how to find and review Rx history on a claim in the VitalPoint® portal.

Once the claims professional has logged into the portal and located the claim, they can review the Rx history.

To view the Rx history, they will click on the Reports button. Once clicked, they will click on the menu option - Rx History by Rx Details.

This option will display the claimant's prescription history for medications processed through Optum in the last 365 days. If needed, the date range of the data displayed can be customized by using the Rx Processed Start Date and Rx Processed End Date fields and clicking Submit.

The Rx History by Rx Details report can be viewed for all case numbers associated to the same Social Security Number. The report will initially load for an individual case number. At the top of the report, you can click the Claim/Case Number drop down to see all case numbers associated to that Social Security Number. Select the case numbers you wish to include in the report. When you select Apply, the report will re-run and pull all applicable activity. The case number field appears in the last column of the report. All selected case numbers and dates of injury will be included in the export.

Each prescription will display the medication name, therapeutic class, transaction control number, quantity, days of supply, the decision, paid amount, prescriber name, Rx date and the claim/case number.

The transaction control number is a transaction identifier assigned by Optum when a prescription has processed. The paid column is the amount paid for the prescription based on contract rate. It will appear as zero dollars until the transaction is accepted as compensable.

Each column's data can be filtered by using the funnel icon. Each funnel will change based upon the column selected. There is also an arrow icon that can be used to sort the data in each column.

Specific details regarding each prescription can be viewed by clicking on the chevron icon next to the medications name. The medication information, prescription transaction information, decision details and recommendation details will display.

This data can be exported to an excel or PDF format. There is an abbreviated or extended format available. Selecting the extended format will include the same information as the abbreviated format but include additional fields.