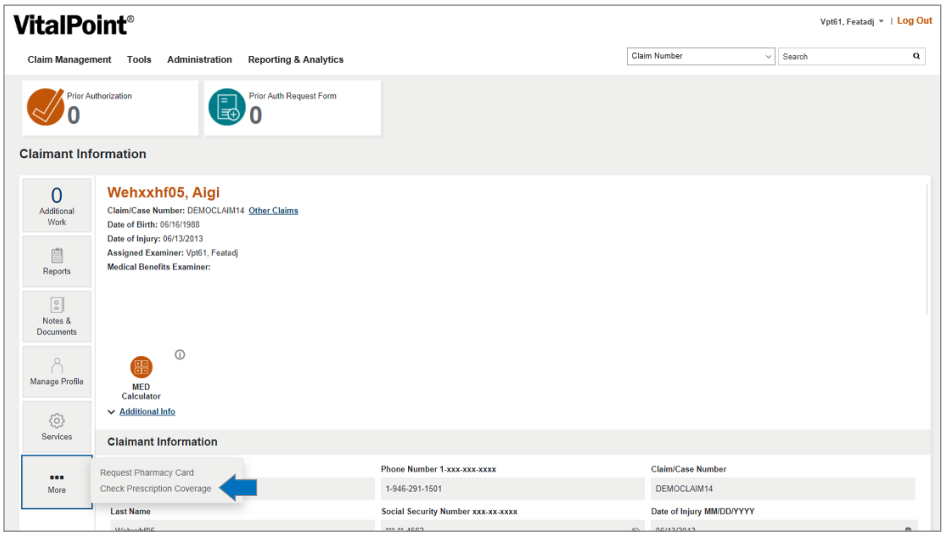
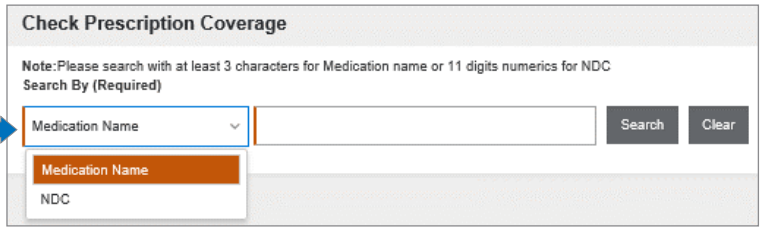
Check Prescription Coverage

In the Optum OWCP FECA VitalPoint® portal, claims professionals can use **Check Prescription Coverage** to see if a specific medication will be covered for the claimant under the Optum FECA pharmacy benefit program.



Click the **More** option in the claim menu. Then select **Check Prescription Coverage** and the tool will display.

SEARCH FOR A MEDICATION



In the **Search By** drop down, choose to search for the medication using either Medication Name or National Drug Code (NDC). Enter at least the first three letters of the medication name, or enter an NDC number. The NDC must be 11 digits with no dashes.

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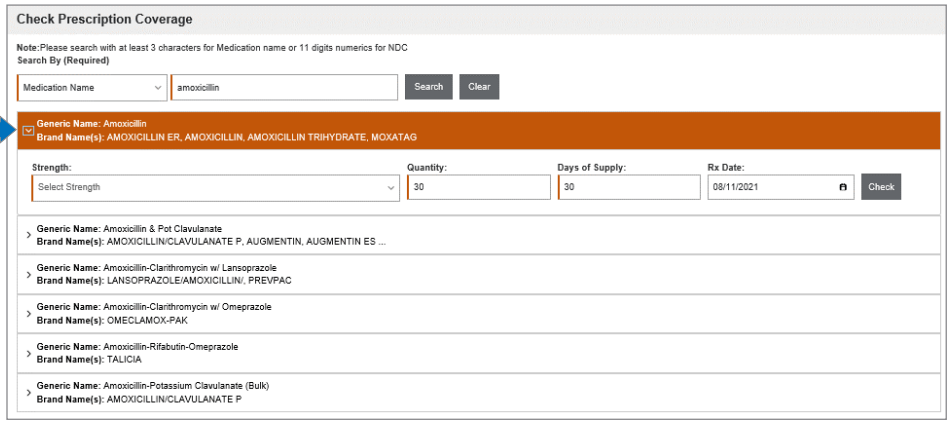
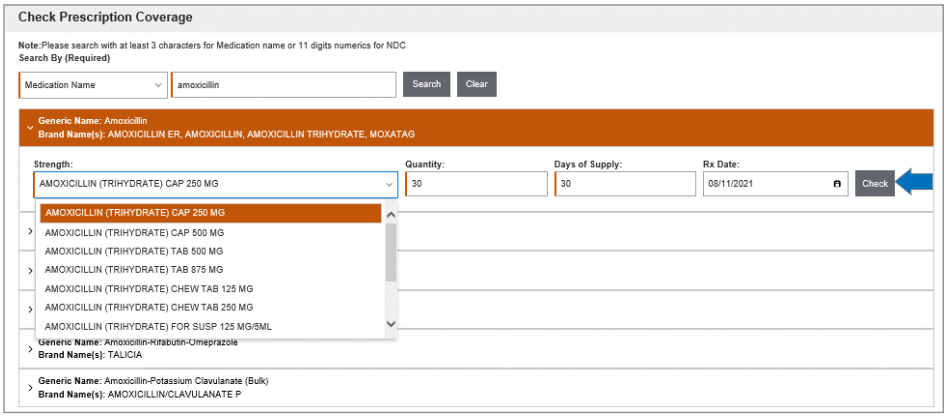
SELECT A MEDICATION

All matching medications will display.



Click on the **chevron** to the left of the medication to view the check coverage criteria.

SELECT MEDICATION PARAMETERS



Use the chevron on the **Strength** field to select the medication's formulation and strength from the drop down. Then enter the **Quantity** and **Days of Supply**. Select the **Rx Date** and click the **Check** button.

The medication is checked against the program and claimant parameters and dispensing rules. One of three messages will appear to indicate if the medication is covered.

The default date is today's date. A past date may be used, but a future date cannot be used.

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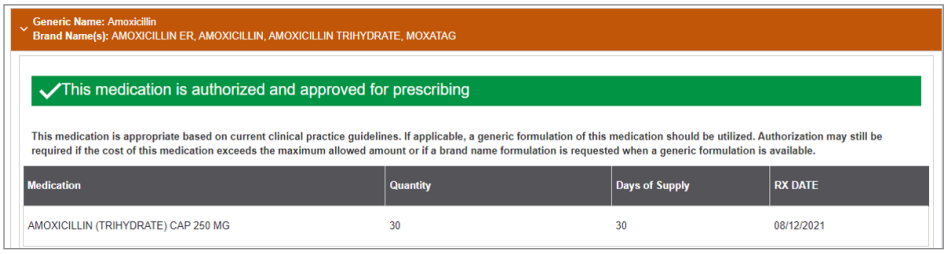
Coverage Result – Authorized



A green bar with the message **This medication is authorized and approved for prescribing** will display if the medication is approved for dispense.

The following disclaimer will also display: "This medication is appropriate based on current clinical practice guidelines. If applicable, a generic formulation of this medication should be utilized. Authorization may still be required if the cost of this medication exceeds the maximum allowed amount or if a brand name formulation is requested when a generic formulation is available."

Coverage Result – Prior Authorization Required



A yellow bar with the message **This medication requires prior authorization** will display if authorization will require review and approval. A list of reasons will be shown for why the medication needs authorization.

Coverage Result – Not Authorized



A red bar with the message **This medication is not authorized or approved for prescribing** will display if the medication is not authorized for dispense.

Compounds, opioids, opioid compounds, and non-formulary medications require a Prior Authorization Request Form to be submitted in the Prescriber Portal by the treating physician. The medication will then be reviewed clinically to determine if it is appropriate for the claimant. More information is available in the **Prior Authorization Request Forms** Quick Reference Guide

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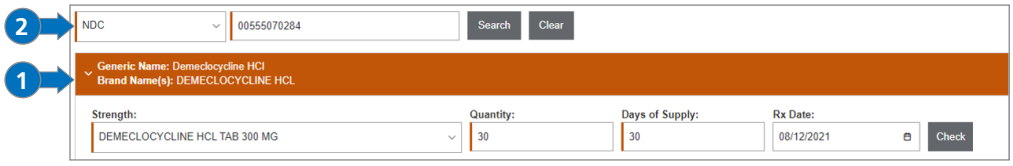
MODIFY SEARCH PARAMETERS OR COMPLETE A NEW SEARCH

Modify the criteria and re-check the medication, or select a new medication to check.



To see if the medication would be authorized if it had a different strength/formulation, quantity or days' supply, you can change these entries and re-check the medication.

1. Click the chevron two times, then enter the new search parameters (Strength, Quantity, Days of Supply, Rx Date). Then click **Check**.
2. Search for a different medication or NDC by populating the new criteria in the search box and click **Search**.

PHARMACY PROGRAM CUSTOMER SERVICE

Available: 24 hours a day, 7 days a week
Telephone: 1-833-FECA-PBM (1-833-332-2726) Option 1

DURABLE MEDICAL EQUIPMENT & DIAGNOSTICS CUSTOMER SERVICE

Available: Monday – Friday, 8:00 AM – 8:00 PM ET
Telephone: 1-833-FECA-PBM (1-833-332-2726) Option 2

PORTAL SUPPORT

Available: Monday – Friday, 8:00 AM – 8:00 PM ET
Telephone: 1-833-FECA-PBM (1-833-332-2726)
Email: DOLVitalPointSupport@optum.com

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