Claim Dashboard Reports

VitalPoint®

Department of Labor

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Overview

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Claim level reporting on key metrics

RISK◆ MORPHINE EQUIVALENT DOSE◆ SPEND

Feature	Description
Risk Score	Optum's Analytics team identified risk factors from all existing programs and consolidated them into a single risk score. The risk score accounts for medical/clinical, financial, and fraud risk using In Network and out of Network Pharmacy data. Risk Score trends for the previous 12 months can be viewed for changes and the score is targeted to be refreshed on the 10th of every month. **Calculation** The claimant's pharmacy transactions from the last three months are compiled, checked against 39 different risk factors, factors are weighted, and a score from 0-10 is generated.
Morphine Equivalent Dose per Day	Rates of opioid abuse or dependence increase as the dose escalates over the life of the claim. Thus, pain management opioid prescriptions commonly prescribed should be scrutinized by claim professionals to reduce the potential for claimant abuse or dependency. Morphine Equivalent Dose (MED) per Day per day trends for the previous 12 months can be viewed for changes. **Calculation** MED per Day is calculated by dividing a prescription's quantity dispensed, by the days of supply, multiplied by the corresponding morphine equivalent. The sum of all opioid medications combined MEDs per day on record that the claimant received in the previous month will generate the MED per Day value.
Monthly Spend	Tracking spend is key to making decisions on cost prevention and ensure the claimant does not continue to increase expenses. Monthly Spend trends for the previous 12 months can be viewed for changes. **Calculation** Sum of the cost for all billed medications on record that the claimant received in the previous month.

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Accessing claim dashboard reports

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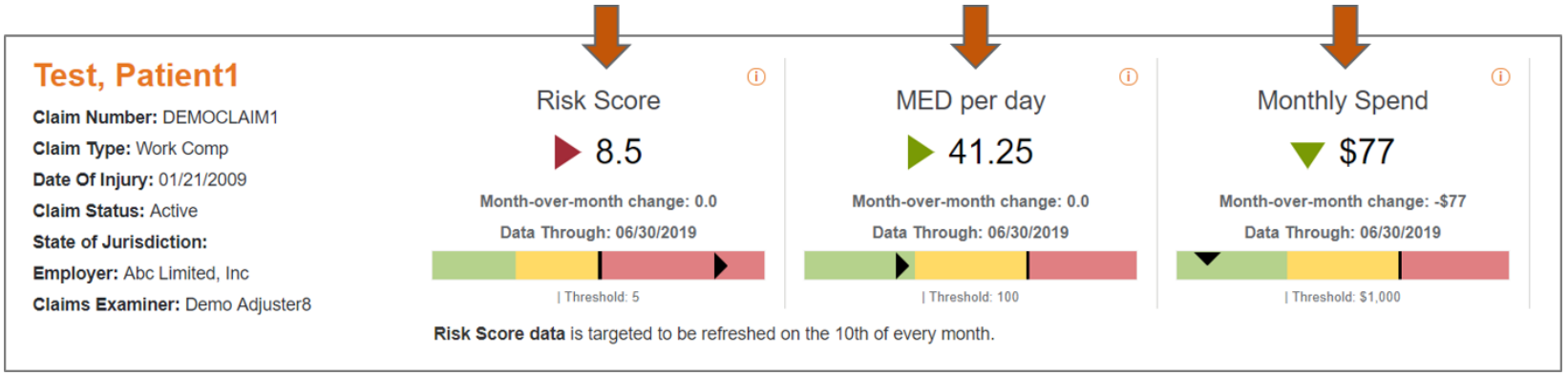
Accessing claim dashboard reports



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Risk Score

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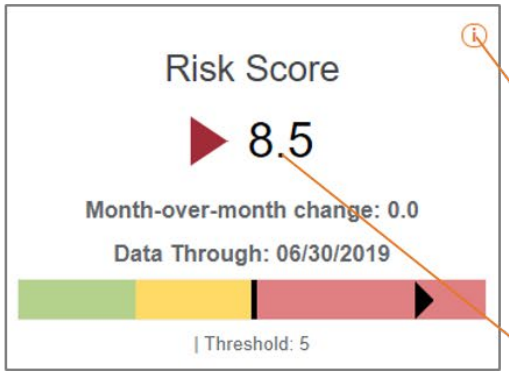
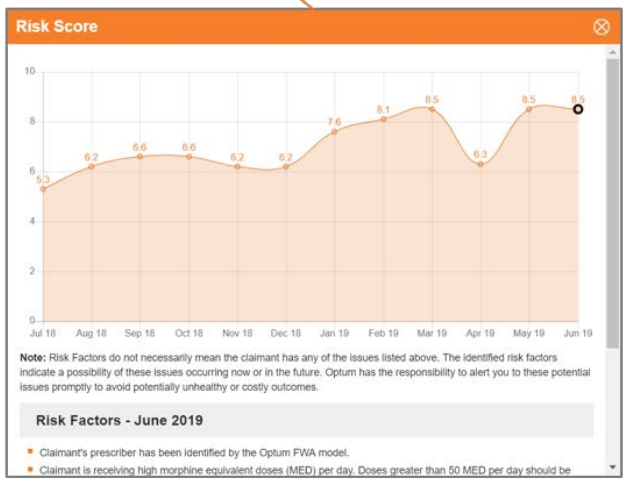
How to use the Risk Score dashboard



Risk Threshold Limit: 5
< 3 displays with a **green** arrow
3 to 5 displays with a **yellow** arrow
> 5 displays with a **red** arrow

Click on Risk Score to view 12 months of history



Trend Direction

- Pointing Up = Risk increased from previous month
- Pointing Down = Risk decreased from previous month
- Pointing Right = No change to risk from previous month

Threshold

- Green = Risk is < 3
- Yellow = Risk is 3-5
- Red = Risk is > 5

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How is risk identified?

There are a total of 39 risk factors that are considered based on pharmacy data when defining a claim's Risk Score. Below are some examples of the criteria.

Risk Factors	Category	Risk Criteria
	Utilization Concerns	• Physician dispensing • High cost claim • Use of non-typical medications
	Potential Fraud	• Multiple pharmacies • Multiple prescribers • Prescriber identified in Optum's Fraud Waste and Abuse program
	Therapeutic Concerns	• Opioid use (dose and duration) • Benzodiazepine use • Sedative use • Stimulant use • Anti-inflammatory use

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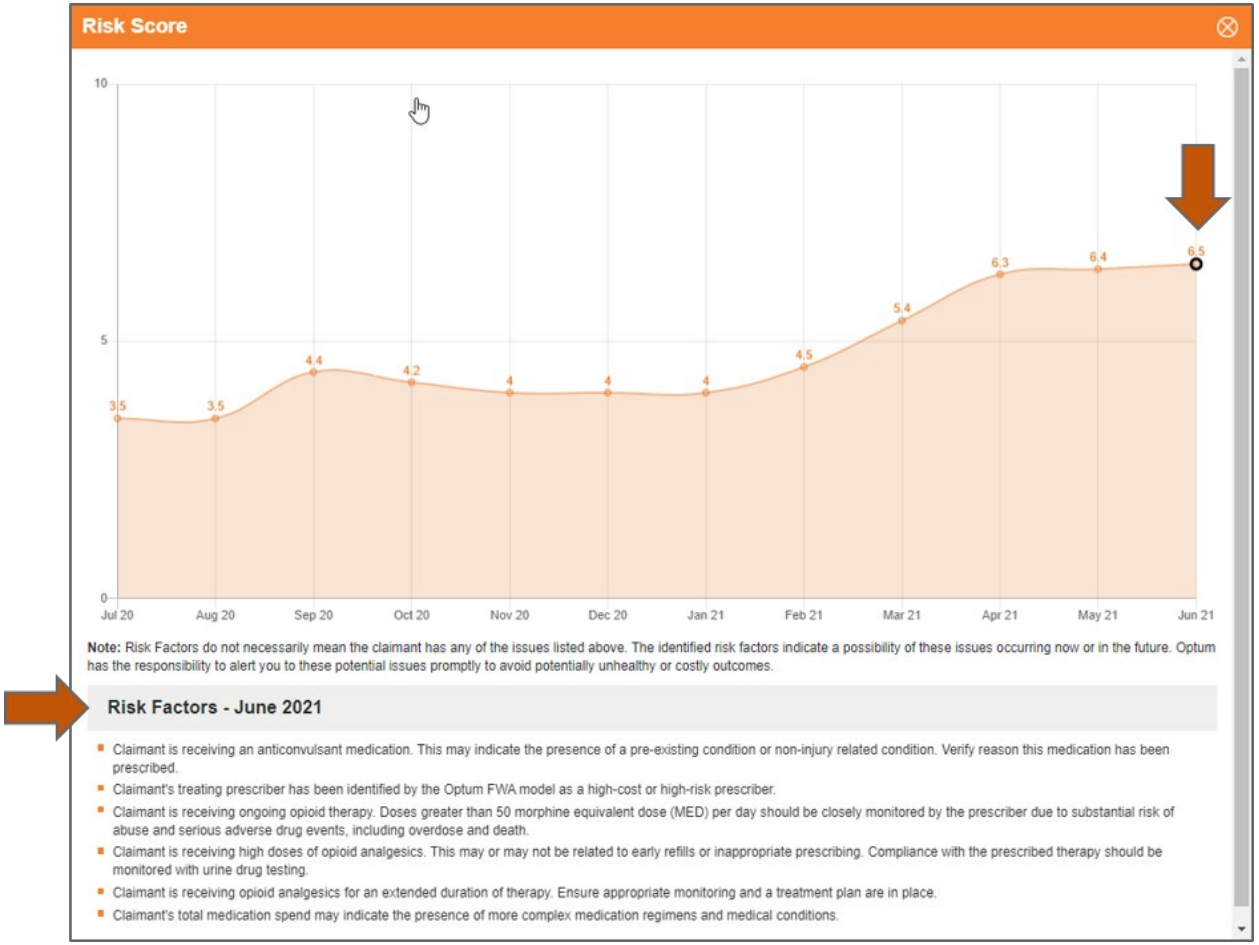
MED per Day History

Select any month to see the risk factors identified driving the risk score over time.



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Morphine Equivalent Dose per Day

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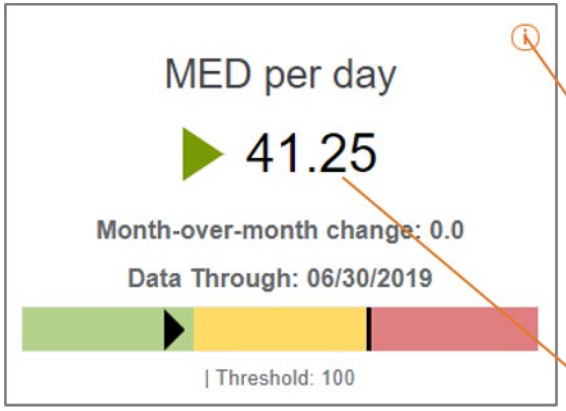
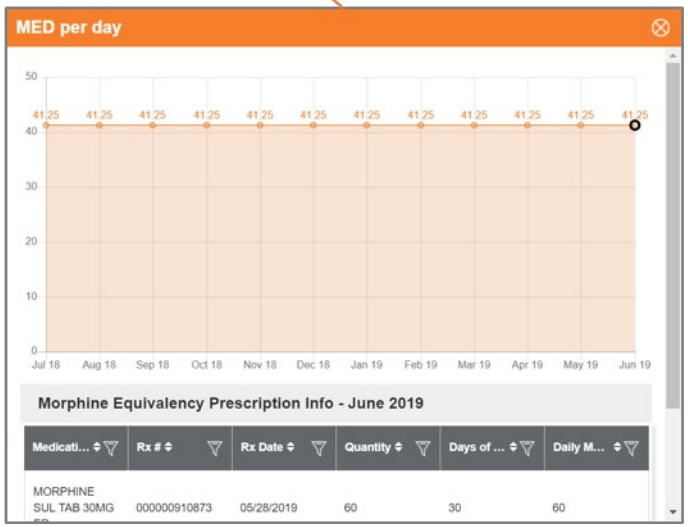
How to use the MED per Day dashboard



MED Threshold Limit: mg MED per Day
< 50 mg MED per day displays with a **green** arrow
50 to 100 mg MED per day displays with a **yellow** arrow
> 100 mg MED per day displays with a **red** arrow

Click on MED per Day to view 12 months of history



- Pointing Up = MED increased from previous month
- Pointing Down = MED decreased from previous month
- Pointing Right = No change to MED from previous month

Threshold

- Green = MED is < 50
- Yellow = MED is 50 - 100
- Red = MED > 100

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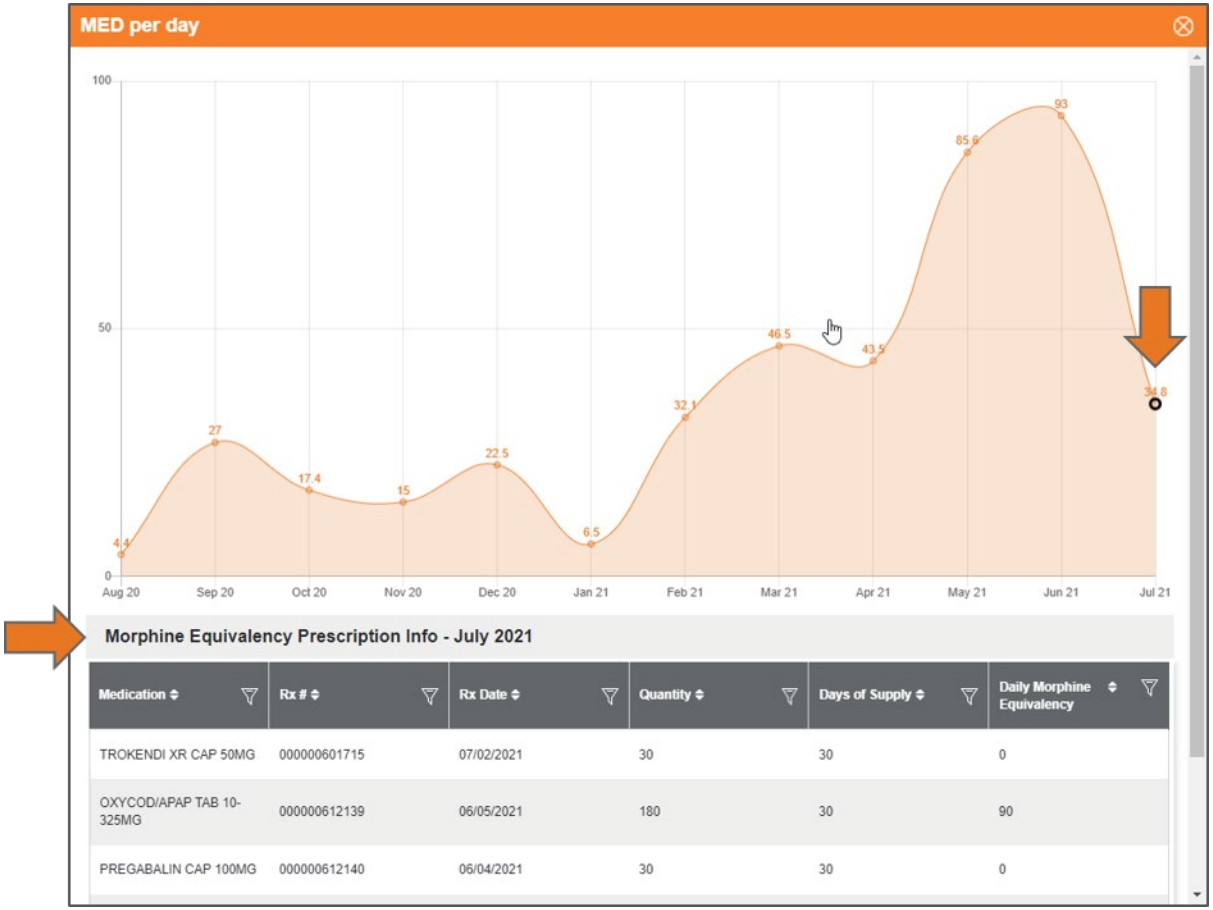
MED per Day History



Select any month to see the script details driving the morphine equivalency dose over time.

Filter – Click to refine searches during your workflow

Sort arrows – Click to sort by ascending or descending order

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Monthly Spend

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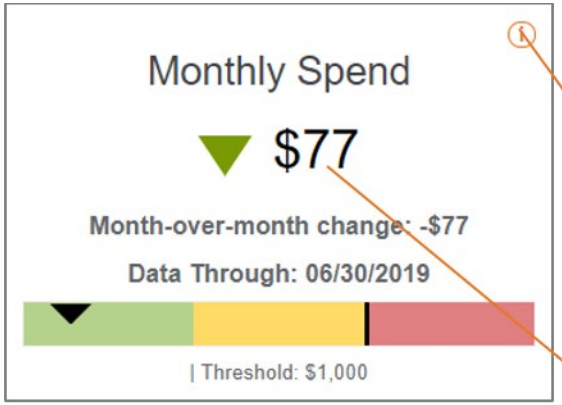
How to use the Monthly Spend dashboard



Spend Threshold Limit: $1,000
< $500 displays with a **green** arrow
$500 to $1,000 displays with a **yellow** arrow
> $1,000 displays with a **red** arrow

Click on Monthly Spend to view 12 months of history



- Pointing Up = Spend increased from previous month
- Pointing Down = Spend decreased from previous month
- Pointing Right = No change to Spend from previous month

Threshold

- Green = Spend is $0 - $499
- Yellow = Spend is $500 - 1000
- Red = Spend > 1000

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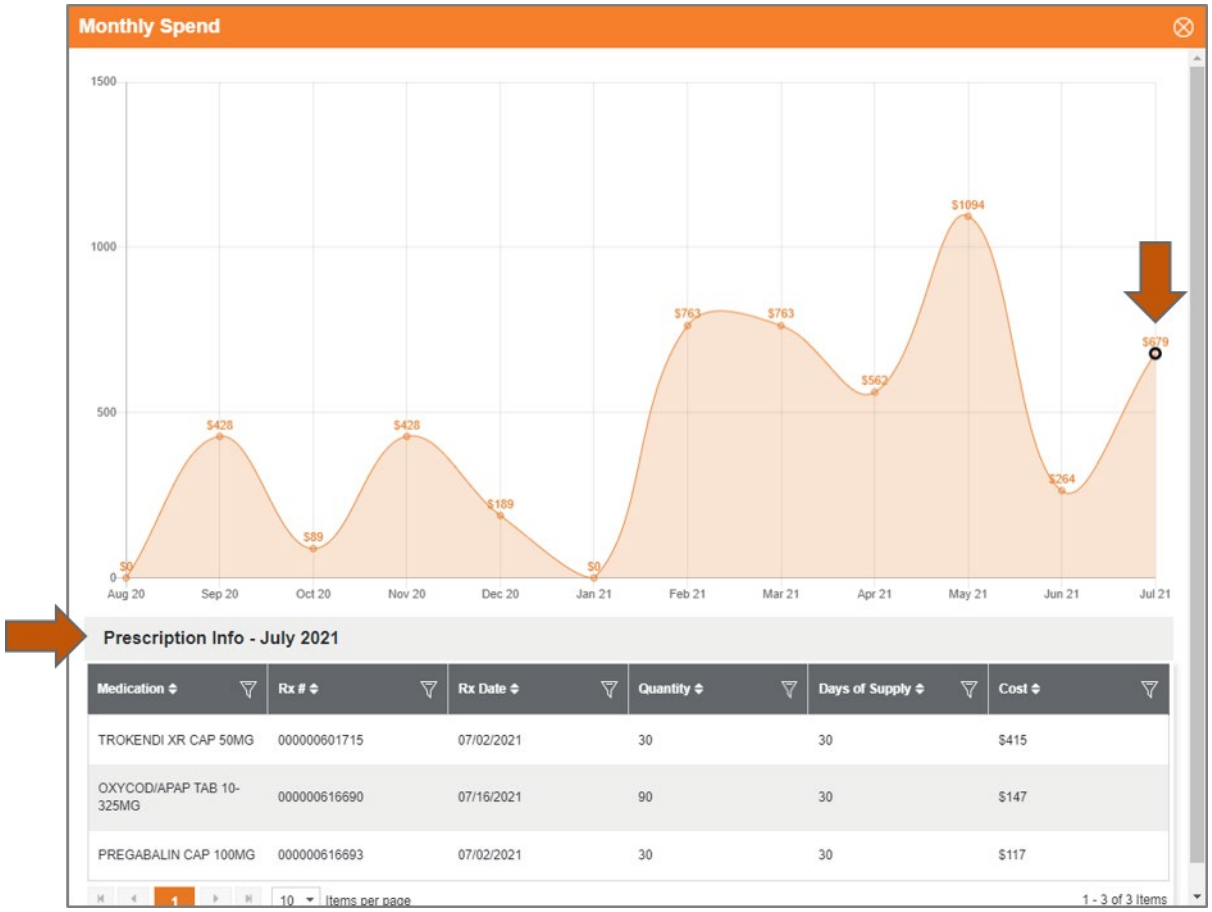
Monthly Spend History



Select any month to see the script details driving the monthly cost over time.

Filter – Click to refine searches during your workflow

Sort arrows – Click to sort by ascending or descending order

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Thank you





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