Helpful Tools – Insights, advisories, and assistance

VitalPoint®

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General assistance

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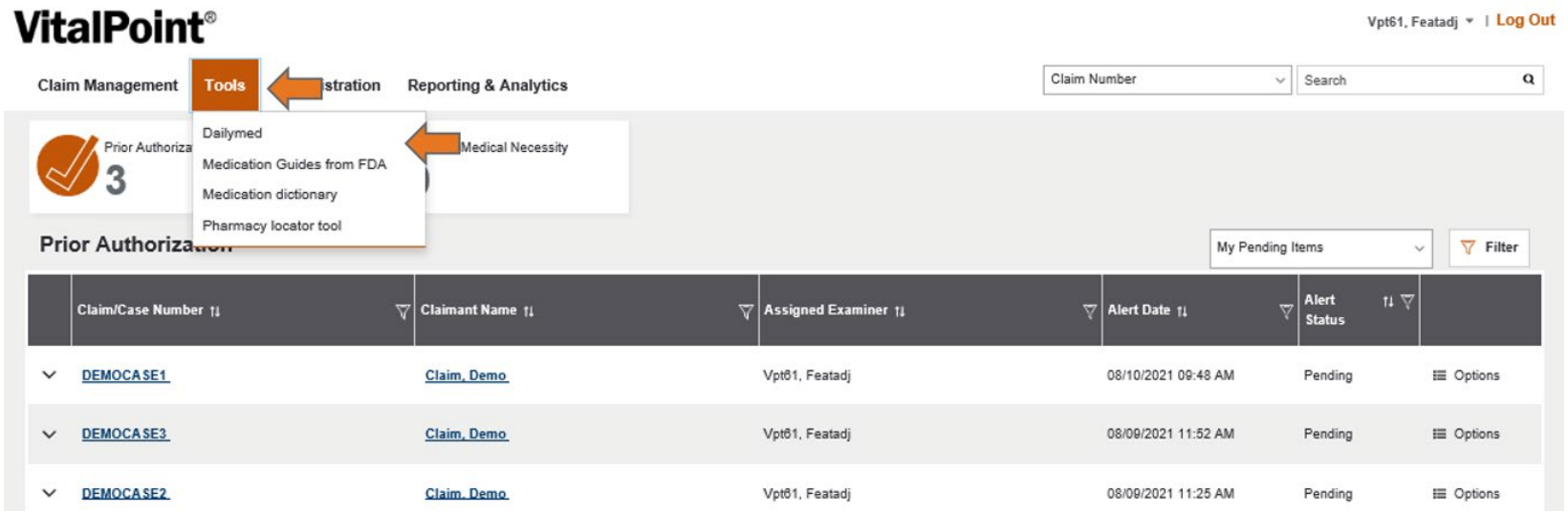
Medication insights and resources

Links to external websites for medical insights and information are available via the Tools menu.



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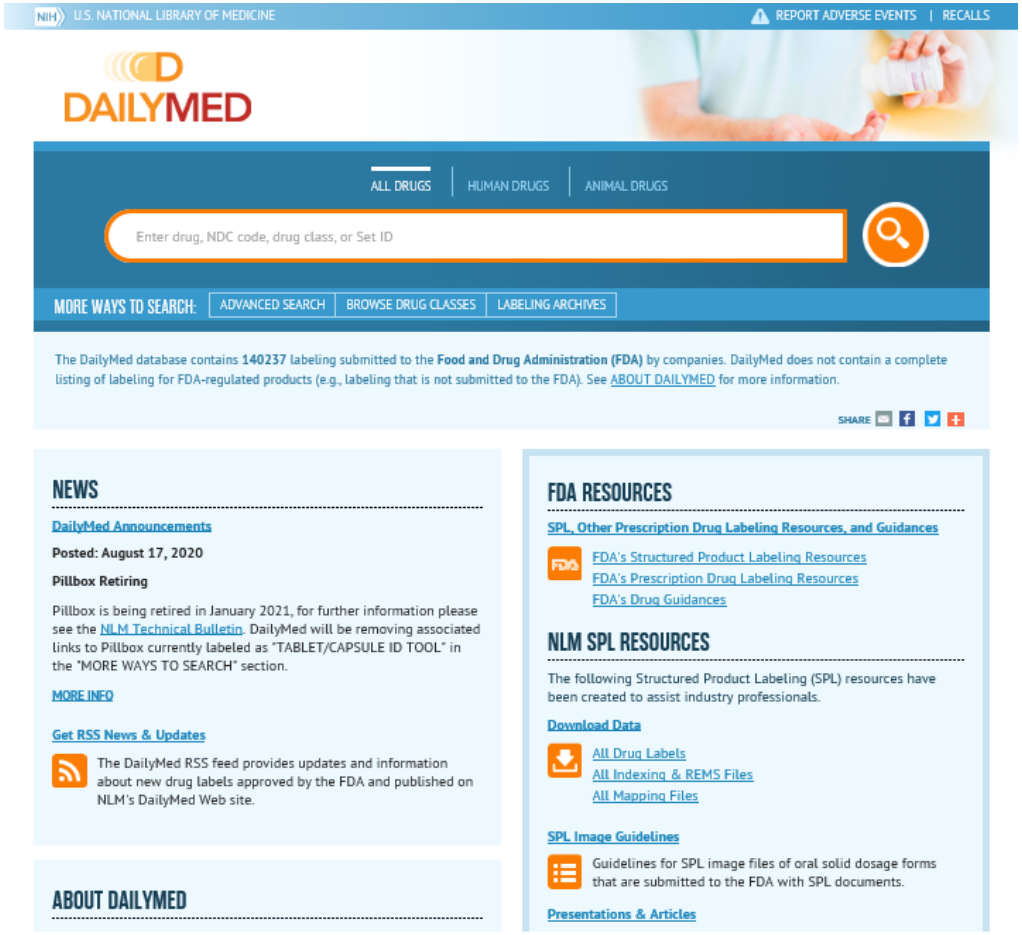
Dailymed

The Dailymed website allows you to look up medication labeling information.



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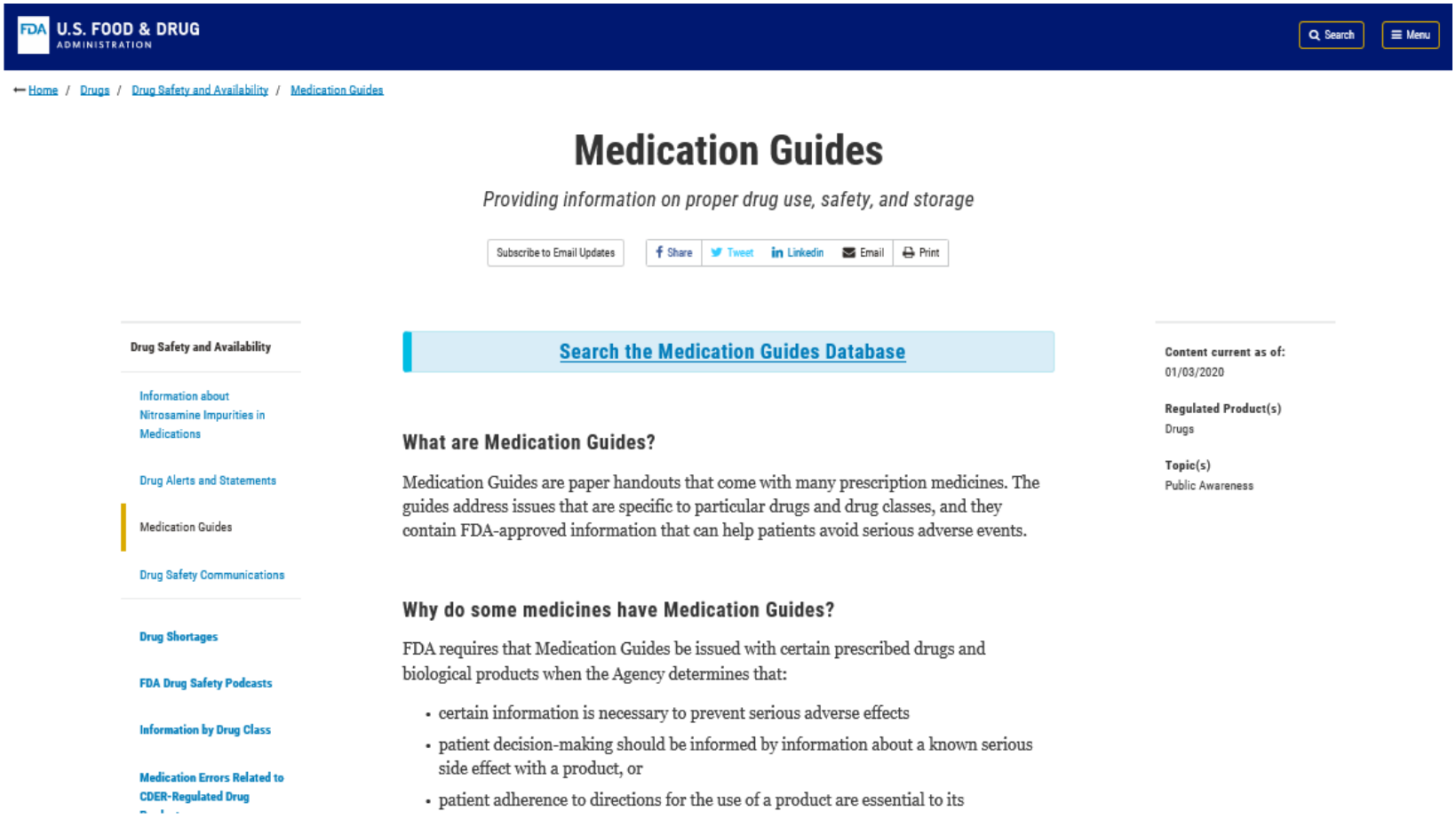
Medication Guides from FDA

The FDA website allows you to look up medication guides.



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Medication dictionary

The MedlinePlus website provides a medication dictionary.



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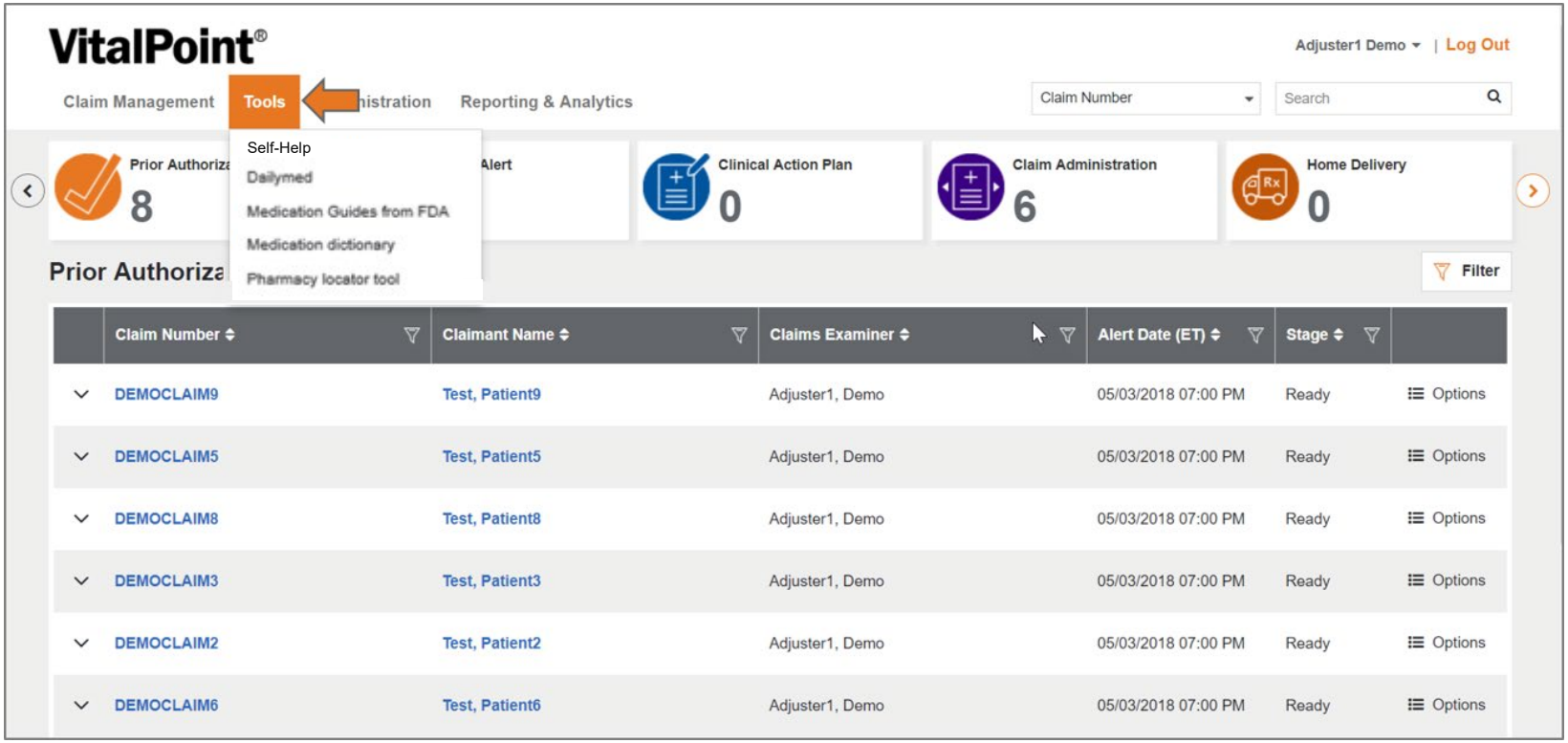
Access to VitalPoint Training presentations

Access the VitalPoint portal training by selecting the **Self-Help** option from the **Tools** menu.



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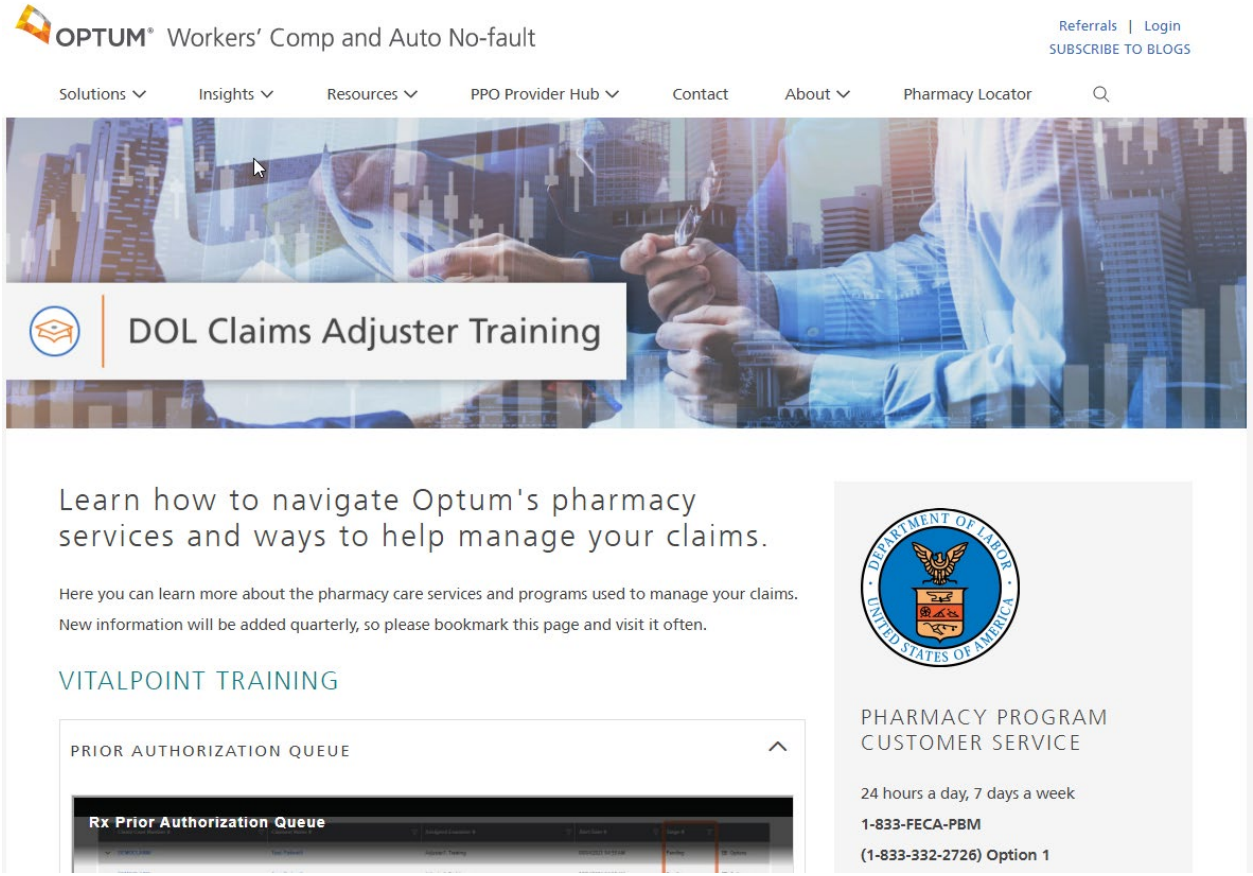
VitalPoint Self-Help Training portal for claims adjusters

The VitalPoint DOL claims adjuster training portal will include VitalPoint training videos, PowerPoints and Quick Reference Guides. DOL claims adjusters and staff can use this site to get answers on using VitalPoint and its features and tools.



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Claimant-specific assistance

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Clinical Assistance

- For clinical questions in relation to a claimant's medication treatment, contact an Optum clinician via the Optum dedicated customer service line for the OWCP FECA program.
- Clinical assistance is available:
  Monday through Friday, 8:00 A.M. – 8:00 P.M.
- Telephone: 1-833-332-2726 (1-833-FECA-PBM)

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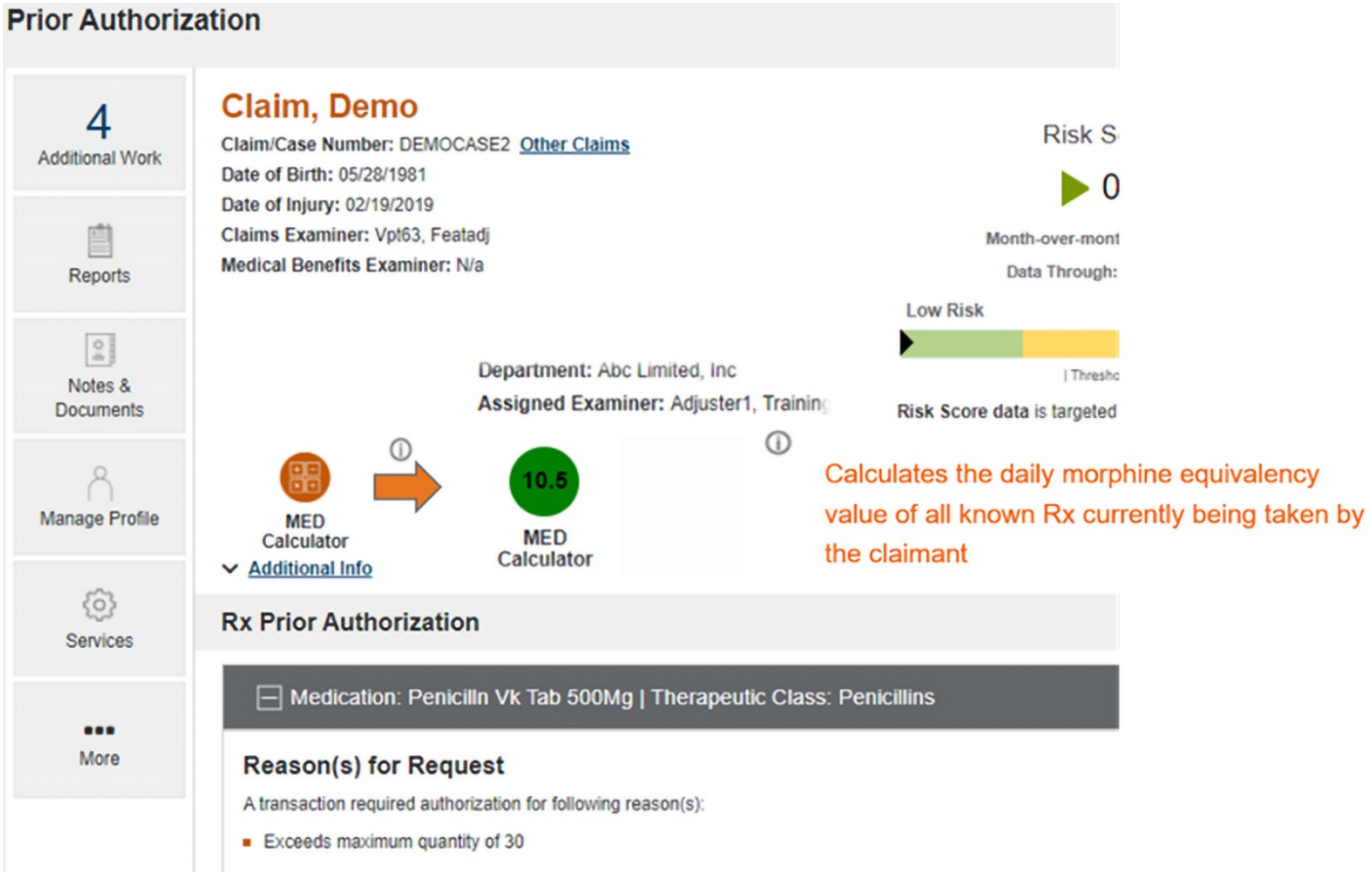
Morphine Equivalent Dose (MED) Calculator

View the MED Calculator in the claimant info via the Manage Profile menu option, or in the claimant info in Rx Prior Authorization.



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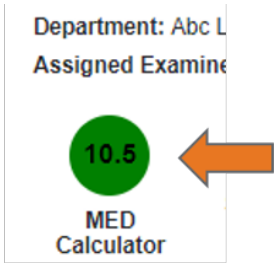
View prescriptions driving MED value for the claim

Click on the MED Calculator value for information on prescriptions driving this value.



Current Prescription Morphine Equivalency Info

Medication	Rx #	Rx Date	Quantity	Days Supply	Daily Morphine Equiv…
OXYCONTIN TAB 40MG	0000029	08/12/2017	30	30	36

1 | 10 Items Per Page | 1 - 1 of 1 Items

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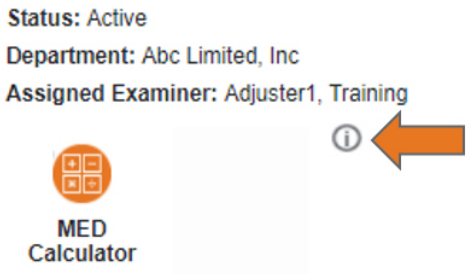
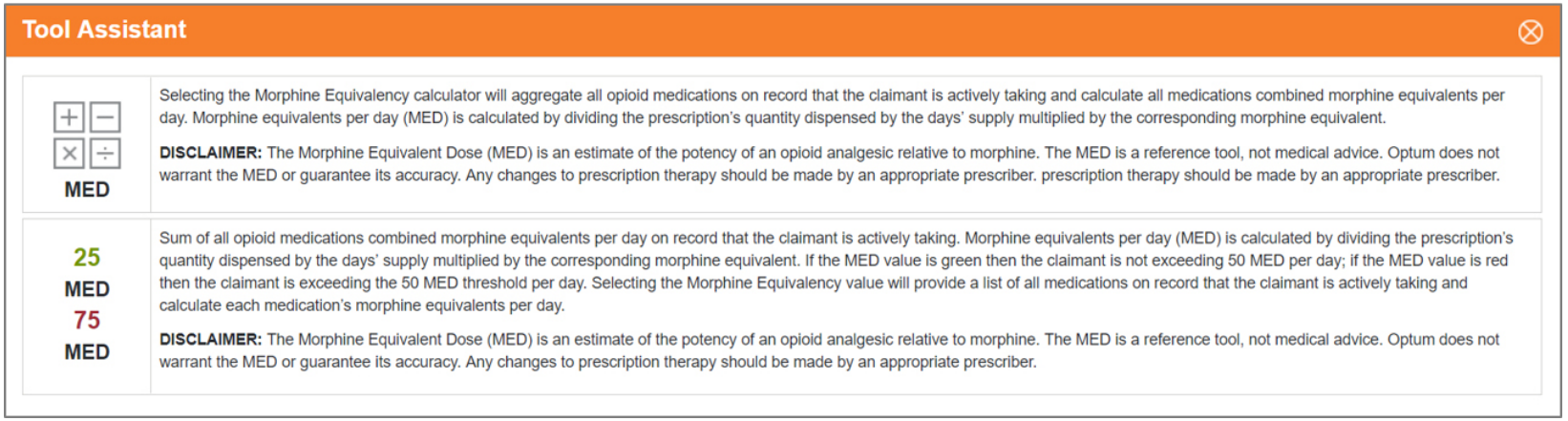
Tool Assistant – MED Calculator

Click the information icon for information about the MED Calculator tool.





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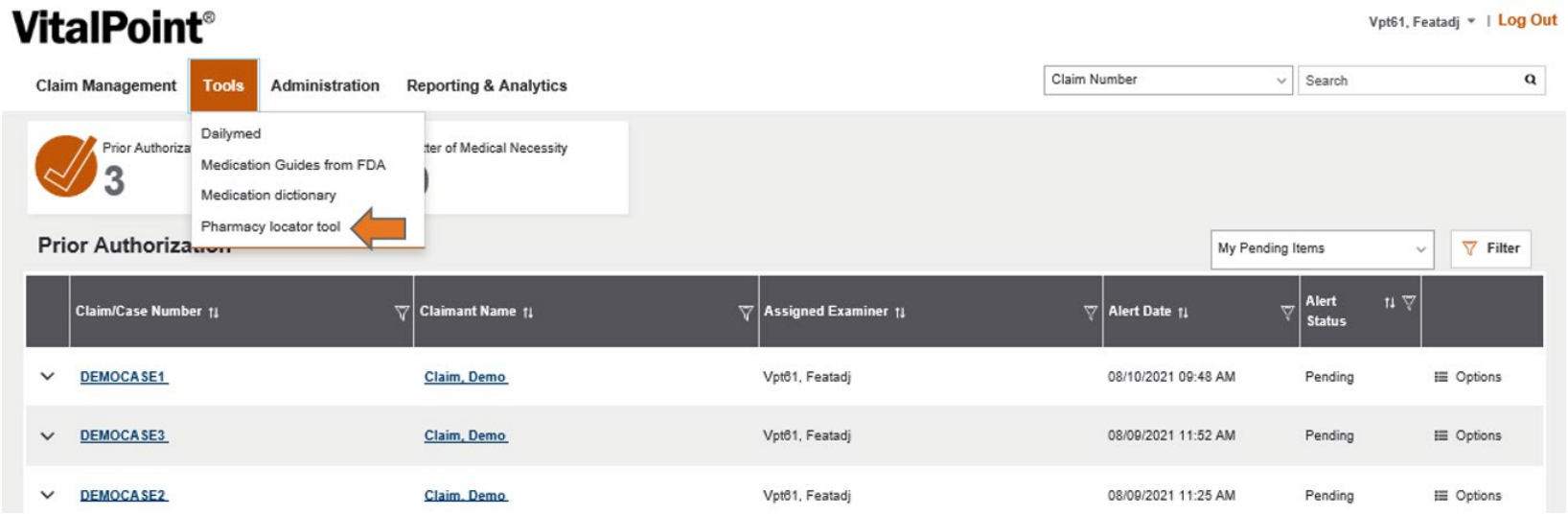
Pharmacy Locator

Access the Pharmacy Locator via the Tools menu.



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Claimant-specific advisories and program enrollment identification

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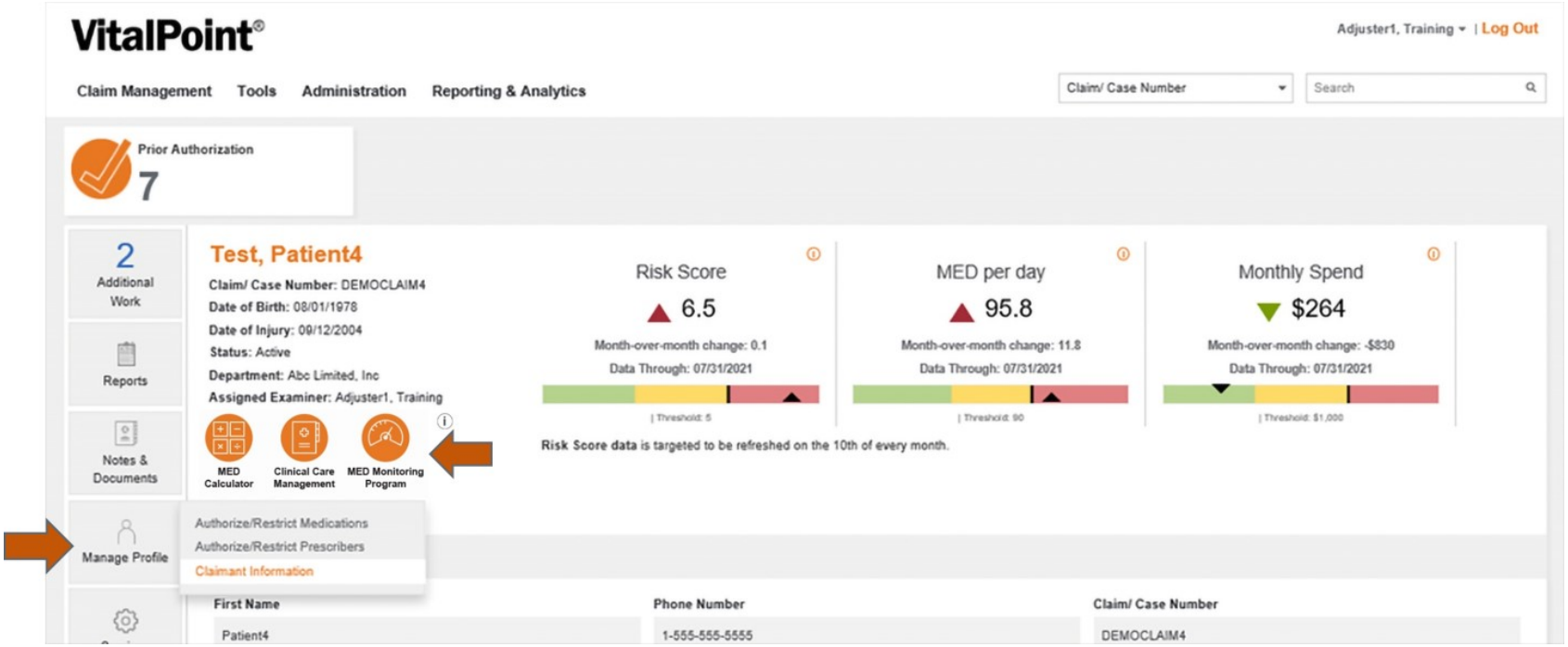
Claimant Information – Clinical program badges

Clinical badges in the claimant information show which programs the claimant is enrolled in.



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Clinical program badges



Clinical Care Management

The Clinical Care Management Program provides clinical oversight and targeted interventions for claimants who are prescribed complex, high-risk medication regimens and helps to ensure appropriate medication utilization, appropriate prescriber monitoring of claimants, and appropriate prescribing of medications in accordance with best practices and evidence-based guidelines.



MED Monitoring Program

The MED Monitoring program identifies claimants with current or past medication treatment with morphine equivalency dose where a max MED limit is established based on a clinician review. The number displayed is the MED limit established based on a clinician review. If the set MED is exceeded, an Optum clinician will review to determine if the higher dose should be allowed.

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Medication-specific decision assistance and advisories

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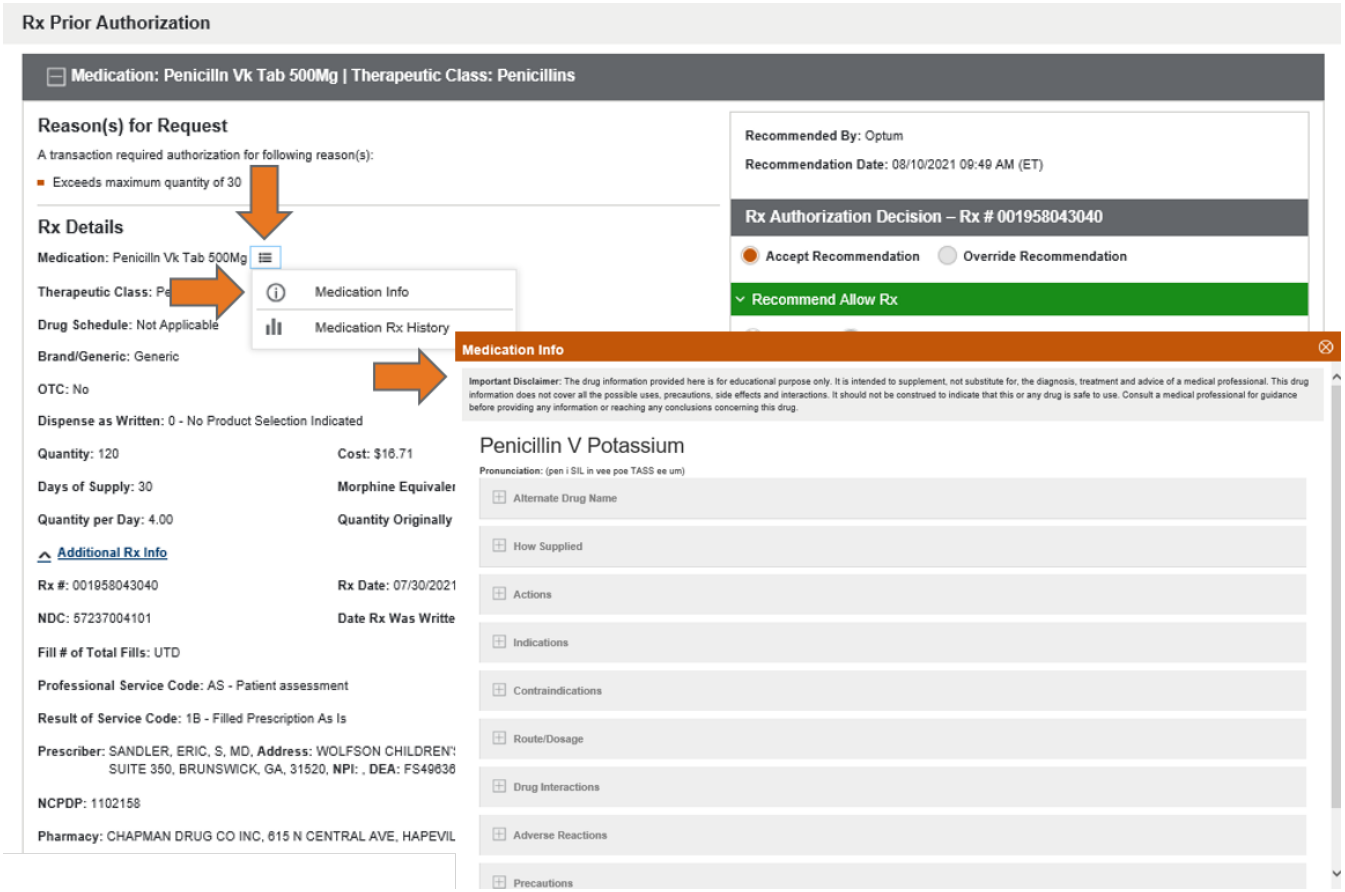
Medication Information

Medication information such as usage and safety instructions is available within Rx Prior Authorization by clicking the in-context icons.



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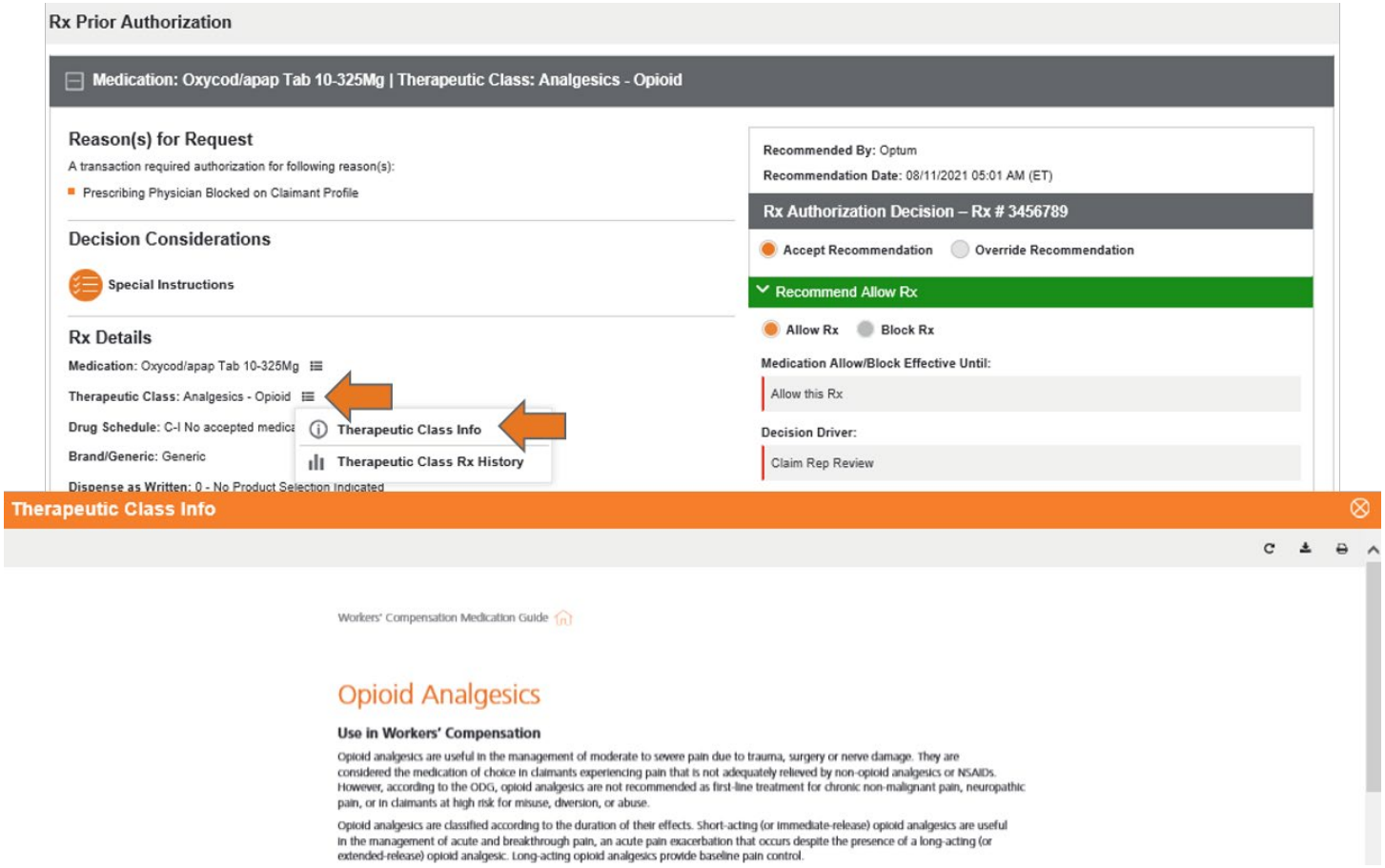
Therapeutic Class Information

The list icon for Therapeutic Class provides usage guidelines for the therapy class of the Rx Prior Authorization medication.



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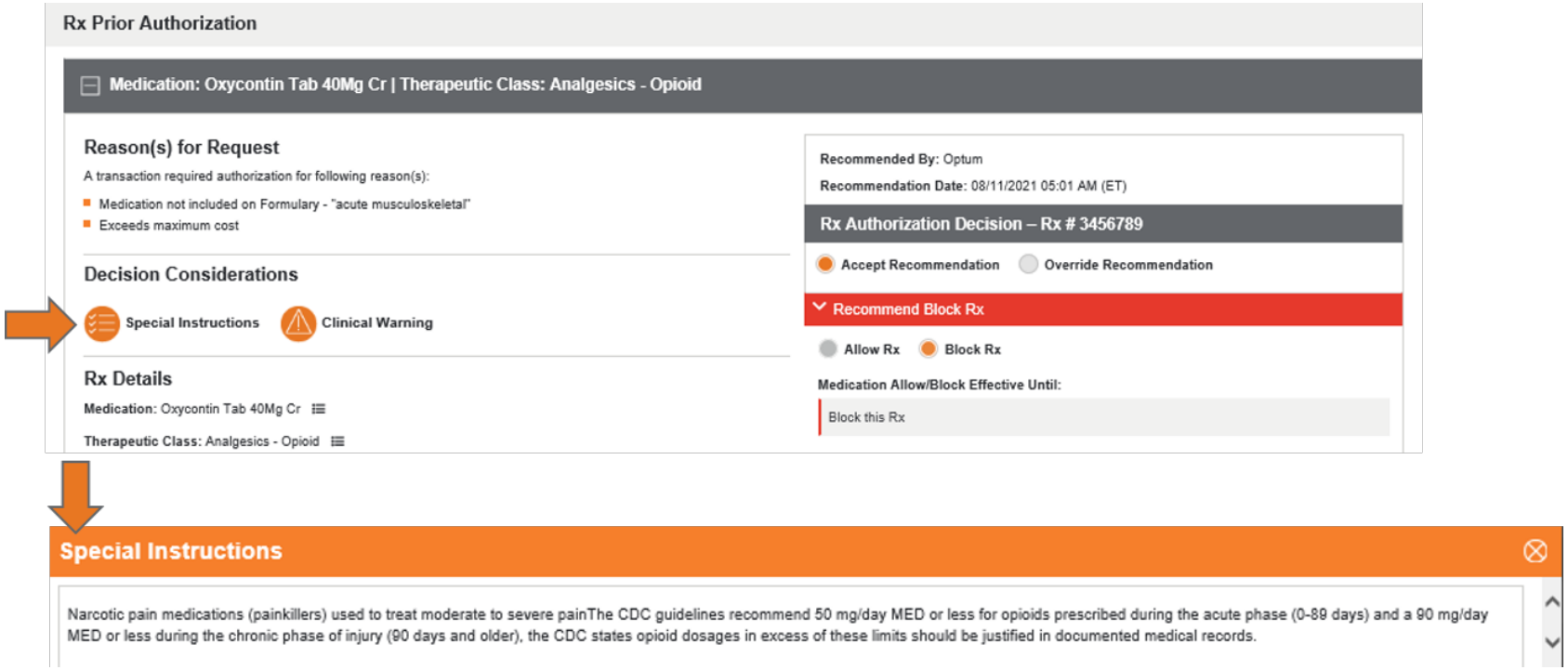
Special Instructions

The Special Instructions icon opens a medication description and prescribing guidelines for the Rx Prior Authorization medication.



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Thank you





About Optum Worker's Comp and Auto No-fault Solutions

Optum Workers' Comp and Auto No-Fault Solutions collaborates with clients to lower costs while improving health outcomes for the injured persons we serve. Our comprehensive pharmacy, ancillary, medical services, and settlement solutions, combine data, analytics, and extensive clinical expertise with innovative technology to ensure injured persons receive safe, appropriate and cost-effective care throughout the lifecycle of a claim. For more information, email us at expectmore@optum.com.

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